

Indicator	Lead Director	Tolerance	2008-09	Target 2009-10	Latest Performance	Judgement		Direction of Travel		Analysis
						December	March	December	March	
Citizen										
NI 21 – dealing with concerns about anti-social behaviour (proxy – incidents of: anti-social behaviour – including speeding - criminal damage, alcohol-related disorder, alcohol-related violent crime) (LAA)	Director of Environment and Culture	Bigger is better	25.40%	30.4% (2010-11)		3	3	n/a	n/a	Progress against action plan maintained
NI 47 – people killed or seriously injured in road traffic accidents (calendar year) (LAA)	Director of Regeneration	Smaller is better	115 (3 year average)	116 (year-end) (3 year average of 114)	105 (final)	3	3	▼	▼	Although higher than in 2008, performance in 2009 has resulted in a 3-year average of 110.33, better than the LAA target for the year. All tasks in Transportation have either been completed or are progressing as planned towards achievement of the final LAA target, which is for a 6.5% improvement on the current 3-year average.
Service										
Partnership										
NI 40 – drug users in effective treatment (LAA)	Director of Integrated Commissioning	Bigger is better		541	529 (as at December)	2	2	n/a	n/a	Harm Reduction Strategy complete with Hidden Harm Conference held in December. Mercia Net training commenced. Review of drug treatment services also completed in December.
NI 30 – priority & prolific offenders (PPOs) (LAA)	Director of Environment and Culture	Smaller is better		21% (79)	25 PPOs in custody at the end of September	3	3	n/a	n/a	This data is relevant to Q2, and is the number of observed / proven offences for the period April-September.
Statutory										